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Public Service Commission of South Carolina
Att: Docketing Dept.
P.O. Drawer 11649
Columbia, SC 29211

Re: Docket No. 2009-489-E

I am appalled that SCE&G would even consider another rate increase on there customers. In the area of town that I live in there are no other options for energy services. My bill has reached a new level of absurdness and the payment options that are offered are no benefit to the customer. There is just no way in the current economy that another rate hike can be afforded. It is bad enough that customers are having to decide on food over medications now they have to decide on heat or air or lights over food and medications. It is absurd that with all the money that SCE& G makes from customers who pay there bill that they cant maintain a level a reasonable level of service being offered to there customers.

As a customer with no other options I have to pay my bill or arrange to pay my bill because I have small children that need heating and air and lights in there home. There has to be a stop put to this abuse of customers who have no other options for service in the Columbia area other then SCE&G. It is abuse because there are no other options the little people need to be considered while the big people sit in there offices looking out the window using and burning all the energy that they want and or desire. I think it is sad when we live in a country that milks the American people of all that they work for and nothing is given in return..... Provide other options for your customers if a rate increase is necessary.... Consider the people please.

Monica Scriven

1105 Waverly Place Dr

Columbia SC 29229

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